

Before The
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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OFFICE OF THE CONSUMER ADVOCATE


Classification and Fees For Confirm)

Docket No. MC2002-1

OFFICE OF THE CONSUMER ADVOCATE
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
WITNESS PAUL BAKSHI
(OCA/USPS-T1-21-31)
May 28, 2002

Pursuant to Rules 25 through 28 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits interrogatories and requests for production of documents. Instructions included with OCA interrogatories OCA/USPS-T1-1-18 dated May 1, 2002 are hereby incorporated by reference.

Respectfully submitted,



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OCA/USPS-T1-21. Please refer to your testimony at page 5 where you state: "The Postal Service will be able to use the Confirm system to assess the length of time it takes to process and deliver the mail once the Postal Service has accepted the mailing." Has the Postal Service generated any reports that aggregate the processing times for participating mailers so as to produce system figures for the length of time for processing and delivery, as opposed to individual Confirm customer figures? If so, please provide them separately for (a) First-Class letters, (b) First-Class flats, (c) Standard letters, (d) Standard flats, (e) First-Class letters *and* flats, and (f) Standard letters *and* flats. If not, please generate the reports described in (a) - (f) for the most recent 4 quarters available.

OCA/USPS-T1-22. Does the Postal Service have plans to generate regular reports that aggregate customer processing/delivery times? If so, please describe the types of reports that are planned.

OCA/USPS-T1-23. Please list all current internal Postal Service management uses for planet-code tracking information

OCA/USPS-T1-24. Based on planet-code tracking information for the most recent 4 quarters available, please estimate the percentage of First-Class pieces (letters and flats) that are delivered within the Postal Service's 1-3-day service window.

OCA/USPS-T1-25. Based on planet-code tracking information for the most recent 4 quarters available, please estimate the percentage of Standard Mail pieces (letters and flats) that are delivered within the Postal Service's service window. Also, please define the Postal Service's service window for Standard Mail pieces.

OCA/USPS-T1-26. Is it generally correct that machinable First-Class letters are sorted on Bar Code Sorters whenever they are sorted as individual pieces of mail (and excepting the facilities listed in response to interrogatory OCA/USPS-T1-1)? Does this incidence approach 100 percent? Please give a ballpark estimate if precise figures are unavailable.

OCA/USPS-T1-27. Please give a ballpark estimate of the percentage of sorts for prebarcoded First-Class flats (when they are sorted individually) that are effected on flat-sorting machines.

OCA/USPS-T1-28. Please give a ballpark estimate of the percentage of sorts for non-prebarcoded First-Class flats (when they are sorted individually) that are effected on flat-sorting machines.

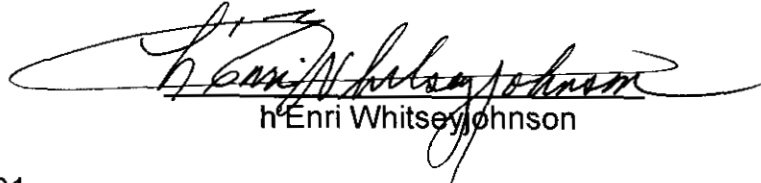
OCA/USPS-T1-29. Please give a ballpark estimate of the percentage of sorts for non-prebarcoded Standard Mail flats (when they are sorted individually) that are effected on flat-sorting machines.

OCA/USPS-T1-30. Please give a ballpark estimate of the percentage of sorts for non-prebarcoded Standard Mail flats (when they are sorted individually) that are effected on flat-sorting machines.

OCA/USPS-T1-31. Please give a ballpark estimate of the percentage of sorts for Standard Mail letters (when they are sorted as individual pieces of mail) that are effected on Bar Code Sorters.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document upon all participants of record in this proceeding in accordance with Rule 12 of the rules of practice.



Henri Whitsey Johnson

Washington, D.C. 20268-0001
May 28, 2002